

Blue Cross® and Blue Shield® of Minnesota and Blue Plus® are nonprofit independent licensees of the Blue Cross and Blue Shield Association

# **DIOCESE OF WINONA-ROCHESTER**

**Summary of Benefits and Coverage:** What this Plan Covers & What You Pay For Covered Services

Coverage Period: Beginning on or after 09/01/2019 Coverage for: Individual/Family | Plan Type: PPO



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <u>www.bluecrossmn.com/mnservcoop</u> or call toll-free 1-866-537-7702. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary.

You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary</u> or call toll-free 1-866-537-7702 to request a copy.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	<b>\$5,000</b> individual medical and drug combined Network and Out-of-Network <b>\$10,000</b> family medical and drug combined Network and Out-of-Network	Generally, you must pay all the costs up to the <u>deductible</u> amount before this <u>plan</u> begins to pay.
Are there services covered before you meet your <u>deductible</u> ?	Yes. Well-child care, prenatal care and Network <u>Preventive care</u> services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there "other" <u>deductibles</u> for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.

What is the <u>out–of–pocket limit</u> for this plan?	<ul> <li>\$5,000 individual medical and drug Network</li> <li>\$10,000 family medical and drug Network</li> <li>\$5,500 individual medical and drug Out- of-Network</li> <li>\$11,000 family medical and drug Out-of- Network</li> </ul>	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket</u> <u>limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-</u> <u>of-pocket limit</u> ?	Premiums, <u>balance-billed</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://www.bluecrossmnonline.com/find- a-doctor/#/home or call toll-free 1-866- 537-7702 for a list of <u>Network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical Event	Services You May Need	What you Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury	0% <u>coinsurance</u>	20% coinsurance	none
	<u>Specialist</u> visit	0% coinsurance	20% coinsurance	none
	Preventive care/screening/ Immunization	No charge	20% <u>coinsurance</u> for adult preventive services No charge for well-child care services	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	0% <u>coinsurance</u>	20% <u>coinsurance</u>	none

	Imaging (CT/PET scans, MRIs)	0% coinsurance	20% coinsurance	
If you need drugs to treat your illness or condition. A Retail Pharmacy is any licensed pharmacy that you can physically	Tier 1	0% <u>coinsurance</u> /retail 0% <u>coinsurance</u> /mail service 0% <u>coinsurance</u> /90dayRx Retail	Not covered	Covers up to 31-day supply (retail prescription) 90-day supply (mail order and 90dayRx retail prescription). No coverage for services from <u>out-of-network providers</u> . No coverage for Non-preferred drugs.
enter to obtain a prescription drug. A Mail Service Pharmacy dispenses prescription drugs through the U.S. Mail.	Tier 2	0% <u>coinsurance</u> /retail 0% <u>coinsurance</u> /mail service 0% <u>coinsurance</u> /90dayRx Retail	Not covered	
More information about prescription drug coverage is available at <u>www.bluecrossmn.com/mnservcoop</u>	Tier 3	0% <u>coinsurance</u> /retail 0% <u>coinsurance</u> /mail service 0% <u>coinsurance</u> /90dayRx Retail	Not covered	
	Specialty drugs	Refer to applicable prescription drug <u>cost</u> <u>sharing</u>	Not covered	Covers up to 31-day supply (participating Specialty Drug Network Supplier prescription). No coverage for services from <u>out-of-network providers.</u>
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	0% <u>coinsurance</u>	20% coinsurance	none
	Physician/surgeon fees	0% <u>coinsurance</u>	20% coinsurance	none
If you need immediate medical	Emergency room care	0% coinsurance	0% coinsurance	none
attention	Emergency medical transportation	0% coinsurance	0% coinsurance	none
	Urgent care	0% coinsurance	20% coinsurance	none
If you have a hospital stay	Facility fee (e.g., hospital room)	0% coinsurance	20% coinsurance	none
	Physician/surgeon fee	0% coinsurance	20% coinsurance	none
If you need mental health, behavioral health, or substance	Outpatient services	0% coinsurance	20% coinsurance	Services for marriage/couples counseling are not covered.
abuse services	Inpatient services	0% coinsurance	20% coinsurance	none
If you are pregnant	Office visits	Prenatal care: No charge Postnatal care: 0% <u>coinsurance</u>	Prenatal care: No charge Postnatal care: 20% <u>coinsurance</u>	Cost sharing does not apply to certain preventive services. Depending on the type of
	Childbirth/delivery professional services	0% <u>coinsurance</u>	20% coinsurance	services, other <u>cost sharing</u> may apply. Maternity care may

	Childbirth/delivery facility services	0% <u>coinsurance</u>	20% <u>coinsurance</u>	include tests and services described elsewhere in the SBC (i.e. ultrasound).
If you need help recovering or have other special health needs	Home health care	0% coinsurance	20% coinsurance	none
	Rehabilitation services	0% <u>coinsurance</u> for occupational therapy 0% <u>coinsurance</u> for physical therapy 0% <u>coinsurance</u> for speech therapy	20% <u>coinsurance</u> for occupational therapy 20% <u>coinsurance</u> for physical therapy 20% <u>coinsurance</u> for speech therapy	none
	Habilitation services	0% <u>coinsurance</u> for occupational therapy 0% <u>coinsurance</u> for physical therapy 0% <u>coinsurance</u> for speech therapy	20% <u>coinsurance</u> for occupational therapy 20% <u>coinsurance</u> for physical therapy 20% <u>coinsurance</u> for speech therapy	
	Skilled nursing care	0% <u>coinsurance</u>	20% <u>coinsurance</u>	Combined <u>Network</u> and <u>out-of-</u> <u>network</u> : 120 days per Calendar Year.
	Durable medical equipment	0% <u>coinsurance</u>	20% coinsurance	none
	Hospice service	0% <u>coinsurance</u>	Not covered	No coverage for services from out-of-network providers.
If your child needs dental or eye	Children's eye exam	No charge	No charge	none
care	Children's glasses	Not covered	Not covered	No coverage for these services.
	Dental check-up	Not covered	Not covered	No coverage for these services.
Excluded Services & Other Co	vered Services:			

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture (except as specified in Plan benefits)
   Bariatric surgery
   Infertility treatment
   Weight loss programs
  - Cosmetic surgery (except as specified in Plan benefits)
- Long-term care

 Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

 • Chiropractic care
 • Non-emergency care when traveling outside the U.S.
 • Routine eye care (Adult)

 • Hearing aids (as required by law)
 • Private-duty nursing (as required by law)
 • Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1-877-267-2323, extension 61565 or <a href="https://www.cciio.cms.gov">www.cciio.cms.gov</a>. Other options to continue coverage are available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit <a href="http://www.HealthCare.gov">http://www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: your Claims Administrator by calling toll-free 1-866-537-7702 or if you are covered under a plan offered by the State Health Plan, a city, county, school district, or Service Coop, you may contact the Department of Health and Human Services Health Insurance team at 888-393-2789.

#### Does this Coverage Provide Minimum Essential Coverage? Yes.

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

## Does this Coverage Meet the Minimum Value Standard? Yes.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through MNsure/the Marketplace.

#### Notice of Nondiscrimination Practices Effective July 18, 2016

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or gender. Blue Cross does not exclude people or treat them differently because of race, color, national origin, age, disability, or gender.

Blue Cross provides resources to access information in alternative formats and languages:

- Auxiliary aids and services, such as qualified interpreters and written information available in other formats, are available free of charge to people with disabilities to assist in communicating with us.
- Language services, such as qualified interpreters and information written in other languages, are available free of charge to people whose primary language is not English.

If you need these services, contact us at 1-800-382-2000 or by using the telephone number on the back of your member identification card. TTY users call 711.

If you believe that Blue Cross has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or gender, you can file a grievance with the Nondiscrimination Civil Rights Coordinator

- by email at: <u>Civil.Rights.Coord@bluecrossmn.com</u>
- by mail at: Nondiscrimination Civil Rights Coordinator

Blue Cross and Blue Shield of Minnesota and Blue Plus M495 PO Box 64560 Eagan, MN 55164-0560

• or by telephone at: 1-800-509-5312

Grievance forms are available by contacting us at the contacts listed above, by calling 1-800-382-2000 or by using the telephone number on the back of your member identification card. TTY users call 711. If you need help filing a grievance, assistance is available by contacting us at the numbers listed above.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights

- electronically through the Office for Civil Rights Complaint Portal, available at: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf
- by telephone at: 1-800-368-1019 or 1-800-537-7697 (TDD)
- or by mail at: U.S. Department of Health and Human Services 200 Independence Avenue SW Room 509F, HHH Building Washington, DC 20201

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

# Language Access Services:

This information is available in other languages. Free language assistance services are available by calling the toll free number below. For TTY, call 711.

Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al 1-855-903-2583. Para TTY, llame al 711.

Yog tias koj hais lus Hmoob, muaj kev pab txhais lus pub dawb rau koj. Hu rau 1-800-793-6931. Rau TTY, hu rau 711. Haddii aad ku hadasho Soomaali, adigu waxaad heli kartaa caawimo luqad lacag la'aan ah. Wac 1-866-251-6736. Markay tahay dad maqalku ku adag yahay (TTY), wac 711.

နမ့်၊ကတိၤကညီကျိဉ်စီး, တဂ်ကဟ္ဉ်နၤကျိဉ်တာမၤစာၤကလိတဖဉ်နှဉ်လီၤ. ကိး 1-866-251-6744 လ၊ TTY အင်္ဂါ, ကိး 711 တက္ဂါ.

إذا كنت تتحدث العربية، تتوفر لك خدمات المساعدة اللغوية المجانية. اتصل بالرقم 9123-568-18-1. للهاتف النصبي اتصل بالرقم 711.

Nếu quý vị nói Tiếng Việt, có sẵn các dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị. Gọi số 1-855-315-4015. Người dùng TTY xin gọi 711. Afaan Oromoo dubbattu yoo ta'e, tajaajila gargaarsa afaan hiikuu kaffaltii malee. Argachuuf 1-855-315-4016 bilbilaa. TTY dhaaf, 711 bilbilaa. 如果您說中文,我們可以為您提供免費的語言協助服務。請撥打 1-855-315-4017。聽語障專 (TTY),請撥打 711。

Если Вы говорите по-русски, Вы можете воспользоваться бесплатными услугами переводчика. Звоните 1-855-315-4028. Для использования телефонного аппарата с текстовым выходом звоните 711.

Si vous parlez français, des services d'assistance linguistique sont disponibles gratuitement. Appelez le +1-855-315-4029. Pour les personnes malentendantes, appelez le 711.

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한국어를 사용하시는 경우, 무료 언어 지원 서비스가 제공됩니다. 1-855-904-2583 으로 전화하십시오. TTY 사용자는 711로 전화하십시오.

# ຖ້າເຈົ້າເວົ້າພາສາລາວໄດ້, ມີການບໍລິການຊ່ວຍເຫຼືອພາສາໃຫ້ເຈົ້າຟຣີ. ໃຫ້ໂທຫາ 1-866-356-2423 ສໍາລັບ. TTY, ໃຫ້ໂທຫາ 711.

Kung nagsasalita kayo ng Tagalog, mayroon kayong magagamit na libreng tulong na mga serbisyo sa wika. Tumawag sa 1-866-537-7720. Para sa TTY, tumawag sa 711.

Wenn Sie Deutsch sprechen, steht Ihnen fremdsprachliche Unterstützung zur Verfügung. Wählen Sie 1-866-289-7402. Für TTY wählen Sie 711.

ប្រសិនបើអ្នកនិយាយភាសាខ្មែរមន អ្នកអាចរកបានសេវាជំនួយភាសាឥតគិតថ្លៃ។ ទូរស័ព្ទមកលេខ 1-855-906-2583។ សម្រាប់ TTY សូមទូរស័ព្ទមកលេខ 711។

Diné k'ehjí yáníłťi'go saad bee yáťi' éí ťáájíík'e bee níká'a'doowołgo éí ná'ahooťi'. Kojį éí béésh bee hodíílnih 1-855-902-2583. TTY biniiyégo éí 711 jį' béésh bee hodíílnih.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next page.-

### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the cost sharing amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of network prenatal care an delivery)	
<ul> <li>The plan's overall deductible</li> <li>Specialist copayment</li> <li>Hospital (facility) coinsurance</li> <li>Other coinsurance</li> </ul>	\$5,000 \$0 0% 0%

This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (*ultrasounds and blood work*) Specialist visit (*anesthesia*)

Total Example Cost	\$12,800	
In this example, Peg would pay:		
Cost Sharing		
Deductibles	\$5,000	
Copayments	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$5,060	

Managing Joe's type 2 Diabetes
year of routine network care of a well-controlled
condition)

The plan's overall deductible	\$5,000
Specialist copayment	\$0
Hospital (facility) coinsurance	0%
Other coinsurance	0%

This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*) Diagnostic tests (*blood work*) Prescription drugs Durable medical equipment (*glucose meter*)

Total Example Cost	\$7,400	
In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$5,000	
Copayments	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Joe would pay is	\$5,060	

# Mia's Simple Fracture

(network emergency room visit and follow up care)

The plan's overall deductible	\$5,000
Specialist copayment	\$0
Hospital (facility) coinsurance	0%
Other coinsurance	0%

#### This EXAMPLE event includes services like:

Emergency room care (*including medical supplies*) Diagnostic test (*x-ray*) Durable medical equipment (*crutches*) Rehabilitation services (*physical therapy*)

Total Example Cost	\$1,900
In this example, Mia would pay:	
Cost Sharing	
Deductibles	\$1,900
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,900

The total patient would pay amount assumes the patient is not using funds from a Flexible Spending Account (FSA), Health Savings Account (HSA), or an integrated Health Reimbursement Account (HRA), including an integrated HRA funded through a Voluntary Employee Beneficiary Association (VEBA-HRA). Account balances may provide you funds to help cover out-of-pocket expenses.

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs.

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.