

Directions for Online Access to Medica and Delta Dental

MEDICA- ONLINE

Get all of your plan information on your member website, www.medica.com

To see your information, complete a **one-time registration** step. Once your Medica account is activated, you will have online access to:

- Claims – search, sort and check status
- Coverage – review a summary of your insurance coverage
- Spending – see how close you are to reaching your deductible and maximum
- Find a network doctor, hospital or clinic – get the care you need and see quality information, too
- Health and wellness – use a range of tools and resources
- Replacement member ID card – easy to see and order
- Contact customer service – secure message center

To register online, please click the link <https://www.medica.com/login> and then “Sign In.” You will need to create an account and will need either your social security number or Medica ID number. Please select “I get insurance through an employer” and your plan is “Medica Choice Passport.” After you follow the rest of the prompts, you will actually need to sign in again to access your account.

If you encounter errors, please contact Medica Customer Service at 1-877-347-0282; Mon-Fri 7 am – 8 pm CST

DELTA DENTAL - ONLINE

Access Delta Dental online at www.DeltaDentalMN.org

To see your information complete a **one-time registration** step. If you have previously registered, you do not have to register again. Once your DeltaDentalMN.org account is activated, you will have online access to:

- Coverage Summary – review your dental plan information
- Claims Inquiry – claim status, pre-estimates, service dates, procedure date, deductibles, etc.
- Find a dentist – Search for participating dentist, clinic, location, or specialized service
- Replacement member ID card – order duplicate or replacement card online
- Oral Health Resources – videos and informational flyers to improve your health by improving your oral health
- Dental Insurance 101 – general information