Transfer VIRTUS® Training from a different Diocese

Took VIRTUS® in another Diocese: If an employee or volunteer took the VIRTUS® live training in another diocese they should contact the VIRTUS® helpdesk directly at 888-847-8870 or email the helpdesk see the following instructions.

They would go to www.virtusonline.org and click on ‘Contact Information’.

Then click on ‘message us using our Online Helpdesk Email Form’.

In your email make sure you give the information highlight in YELLOW below.

I moved / Need to transfer my account

Can I transfer my account from one diocese to another? (Answer)

If your incoming diocese accepts safe-environment training through the VIRTUS programs, we'll be able to transfer your account from your original diocese to the new diocese. Please submit this request to our online helpdesk (helpdesk@virtus.org) by emailing us your full name, email address, original diocese and new diocese, your new parish / school, plus a phone number in case we need to contact you.

Most dioceses accept the VIRTUS training. If the incoming diocese does not accept the VIRTUS training, you'll need to communicate with them to see what training options are available to you. Please note that most dioceses will only accept live training if you need to transfer from one diocese to another.